

Water News

<u>comorelomawater.org</u>

October 2023

Welcome to the Comore Loma Water Newsletter!

We are excited to connect with you and we hope you find the information we've provided valuable. Included on the next page is a link to an important survey. We hope you'll take a few moments to let your voice be heard on the irrigation schedule. Your input is valued and appreciated. Also, make sure you scroll all the way to page three to read our water operator's system update, which will inform you of the latest happenings around the water system.

About CLWC

Many of you reading this newsletter are new to Comore Loma, so we wanted to provide a brief introduction to your water service provider. As a property owner in Comore Loma, you are a part owner of the Comore Loma Water Corporation. The CLWC is a nonprofit organization run by an elected board of directors who are also your neighbors. Board members serve 3-year terms, and elections for open seats are held annually at the General Membership Meeting in April. Our part time office manager works mainly remotely, handling billing and other administrative tasks. The water system is operated by the competent team at Mountain West Waterworks. We are grateful for their in-depth knowledge and dedication to serving our community.

Please reach out to us if you have any questions about the Corporation or water system. We're happy to answer them and receive your feedback, as we're always striving to improve the way we serve you.

Member Accounts

As you were made aware by our recent communication, the first phase of upgrades to our website were completed. Going forward, we will continue to enhance the website to ensure it meets the needs of both the members and the Corporation.

While you are not required to pay your bills online, members are required to register for an online account. If you experience any problems setting up or accessing your account, please contact the office and we will be happy to assist you.

Connect With Us

Text Notifications Text "CLW" to 33222 to be notified of outages and other important system information.

Mailing Address 2539 Channing Way Suite 220 Idaho Falls, ID 83404

Office Manager Kirstin Hoskins 208-419-0272 clwbilling@gmail.com

*Please schedule an appointment for inperson assistance.

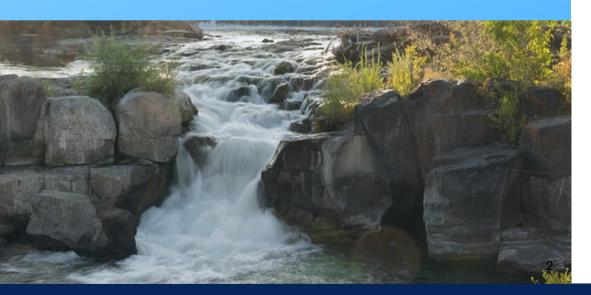
Board of Directors Contact us<u>HERE</u>.

Newsletter Send feedback to sheila.edmond@clwcorp.org

WATER EMERGENCIES 208-419-0272

Important Reminders and Safety Policies

- Irrigation Area: If you are making plans for new landscaping projects for next spring, please remember that all new landscaping is allowed ½ acre of irrigated area.
- Shut-off Valves: All residents need to know the location of their shut-off valve. If you do not know where yours is located, please contact Mountain West Waterworks at (208) 656-3039.
- In order to comply with the <u>Idaho Administrative Procedures Act</u> (IDAPA) 58.01.08.543, which is designed to provide for the integrity of water systems and the prevention of backflow contamination of public drinking water, CLWC has a <u>Cross Connection Control</u> <u>Program</u> in place. This program primarily consists of ensuring that homeowners have suitable backflow prevention assemblies on their lawn irrigation systems and that these assemblies are tested annually, as per the statute requirements. The board of directors is working with MWW to create a plan to ensure we are in full compliance, and will be rolling it out to the members early next year.
- Pressure Regulators and Filters: CLWC recommends that all properties in the Comore Loma Water system have a filter and pressure regulator installed on their property. You can find the water system maintenance policy<u>here</u>.



We Want Your Input!

Please follow this **Link** to vote on the following question: Would you prefer to keep the same watering schedule year after year, or to continue alternating watering days every other year, as we have always done?

Important Dates

<u>Oct 1</u> - 4th qtr. bills emailed to members

<u>Oct. 15</u> - Last day of the irrigation season. Be sure to turn off your sprinklers and schedule your system winterization to avoid issues with freezing pipes.

<u>Dec 31</u> - 4th qtr. payment is due

<u>Jan 1</u> - 1st qtr. bills emailed to members

<u>Mar 31</u> - 1st qtr. payment is due

Tim Titus, President Tyler Paesl, Vice President Paul Merrill, Treasurer Sheila Edmond, Secretary

Randy Skidmore, Director Brad Streeper, Director Rich Backstrom, Director Dustin Parkinson, Operator

Water System Update

This year has been busy for both the Corporation and Mountain West Waterworks. The CLWC water system has produced and supplied roughly 280 million gallons of water to its owners this year, as of October 1st. With 200 million gallons of water being produced and provided during July-September alone, the summer is a busy time of year. The summertime irrigation season requires most wells, booster stations, and tank locations to run 24/7, keeping us very busy. Our staff responded to over 25 after-hours calls last quarter, along with routine work, maintenance, and customer service issues during the week.

For 2023, all routine required bacteria sampling has been conducted from multiple points in the system, and there are no issues to report. Routine source (well) sampling began in July and continues into November. This sampling will ensure that all water supplied to its owners is clean and meets DEQ and EPA standards.

Current Projects: As noted at the annual member meeting in April, the Corporation, seeing great unused potential, tasked Mountain West Waterworks last fall with rehabilitating a long-abandoned well. Working with the CLWC board, subcontractors, and other partners, we are pleased to inform members of our success in bringing this well back online. It now produces more water than ever and shows improved water quality parameters. This rehab project brings much-needed redundancy to the water supply, at a lower cost per gallon to produce than other wells in the system. This project will be an excellent asset for the water corporation in providing clean drinking water at lower costs for years.

The water system engineering study is in the final stages, with a full report due to the board for necessary recommendations by the end of November.

Future Projects: We intend to get started on a fire hydrant audit in the coming months. This audit will entail our team inspecting every fire hydrant in the system, assessing its condition, and providing the board with a report of necessary actions. We have also started working toward a GIS mapping and assessment management program for the water system. We will update the members as this progresses. Lastly, in late fall of 2023 or spring 2024, we will get started on some electrical and pump upgrades to well five. These upgrades will allow us to increase water production from this site, increase our redundancy to the system, and improve the water production cost.

We are grateful to be a part of this organization and for the board of directors and their leadership and commitment to its members in ensuring they have reliable, safe drinking water twenty-four hours a day, seven days a week.

Sincerely,



Dustin Parkinson

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